LOU PARIS JR.

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PROFESSIONAL SUMMARY

An accomplished **19-year IT self-starter** with experience in leading teams, developing policies and executing technology initiatives, managing mission critical solutions, and authoring detailed documentation of systems and standards. Excels at adapting in a high visibility environments, project and time management, strategic planning, successful execution, and critical thinking.

Technology Summary

OS Platforms:	Windows (all platforms), OS X, Linux
Virtualization:	VMware, Citrix, Hyper-V
Storage:	NetApp, EMC Clariion, EqualLogic, NAS, DAS, Cloud
Monitoring:	SCOM, SolarWinds, SpiceWorks
Backup:	BackupExec, NetBackup, ExaGrid, B2D, B2T, DR
Messaging:	Exchange, Windows Mobile, Blackberry, BYOD
Security:	SonicWall, Cisco ASA, Checkpoint, ISA, DMZ
Applications:	SAP Business One, QPulse, 2X, Crystal Reports

CERTIFICATIONS

2003	**Exchange and AD Migration**
1999	**Comp TIA A+**
1999	**MCP**

Experience

02/2013 to current — **IT Director** — **KIC Chemicals Inc., New Paltz NY**

- Deployed SAP Business One migrating from Infor TakeStock increasing CRM/ERP capabilities
- Modernized IT Infrastructure including Virtualization, Storage, and Networking

03/2012 to 02/2013 — **Sr. Analyst/Corporate IT** — **Time Warner Inc., New York NY**

- Led effort to deploy SCOM 2012 monitoring and process driven workflow for alert resolution
- Assisted in effort to deploy Citrix XenApp 6.0 farm within legacy 4.5/5.0 environment
- Member of ITIL Task Force to develop processes for operations utilizing the ITIL framework
- Coordinated with various groups for daily management of operations environment

04/2011 to 03/2012 — **Solutions Architect** — **"Security Firm", Herndon VA**

- Determined best solutions for customers and produced ROMs for customers to exercise
- Refined business processes and enacted workflow checks virtually eliminating ROMs errors
- Coordinated with Engineering on new products or product enhancements per customer requirements
- Coordinated with Marketing to produce materials consistent with new directions for products
- Assisted pricing team with research on consistent pricing models on current technology solutions

08/2010 to 04/2011 — **Sr. Systems Engineer** — **DoJ [contract/ID Solutions], Washington DC**

- Applications and Systems Engineer supporting a 3,500 user community for testing and production
- Managed all DoJ ESS equipment, including servers, switches, and appliances at the data center
- Lead for Citrix XenServer 6.0 implementation and phase-out of legacy Presentation Server 4.5 farm
- Implemented numerous PowerShell and VBScripts to automate processes and system checks
- Proposed project to overhaul datacenter with updated power distribution and organization

04/2010 to 08/2010 — **Test Lab Manager** — **FBI [contract/1099/Technica], Washington DC**

- Managed a five person team supporting 30,000 users for pre-production network and systems
- Reported directly to the FBI Unit Chief and Contract Technical Lead on all matters
- Tasked numerous critical projects to Senior and Mid-Level team members
- Created daily and weekly task reports to contractors and government officials
- Developed life-cycle workflows to improve efficiencies and accountability
- Identified a number of future development projects and budgets for procurement

01/2009 to 04/2010 **Sr. Systems Architect** **USAID/OFDA [contract/ITT Corp.], Arlington VA**

- Member of a seven person network team supporting over 500 users and 650 nodes
- Team lead responsible for researching, purchasing, and implementing solutions for a $5M budget
- Managed a team of two administrators of backup, disaster recovery, and business continuity
  - Authored numerous DR policies and retooled backup jobs reducing total backup time by >450%
  - Implemented Backup-to-Disk-to-Tape (B2D2T) solution to decrease backup windows
- Led the Citrix XenServer 5 implementation saving over $200,000 in net-new operational costs
- Project lead for the Trusted Internet Connection (TIC) and DNSSEC federal mandates
  - Complete re-architecture of the network to include TIC connectivity and MPLS site connectivity
  - Designed architecture to create redundant (1+1 and n+1) solutions for maximum redundancy
- Led the "Green IT" effort resulting in $375,000 in savings and reduced power use by 29%
  - Implementation of XenServer farm resulted in 60% less physical server in the data center
  - Reduced core switches from 22 to 3 campus switches/routers simplifying management
- Implemented the SolarWinds solution to provide 99.99% update and proactively determine issues
- Participated in C&A and FISMA compliance reviews to maintain compliancy

02/2006 to 01/2009 **Sr. Systems Administrator** **Skip Barber Racing School, Lakeville CT**

- Sole administrator supporting over 100 users and 200 nodes at four locations
- Researched and recommended IT needs and submitted budget proposals for a $1M budget
- Led migration from Blackberry to a Bring Your Own Device (BYOD) service reducing costs by 5%
- Reduced communications costs by 23% by implementing a hosted VoIP and MPLS data solution
- Increased storage capabilities by 400% with implementing a new DFS solution
- Revamped backup solution, developed Disaster Recovery policies and managed service
- Deployed a SharePoint portal server solution to replace the static Intranet website
- Migrated Windows 2000 DC's, Exchange, and Great Plains to Windows 2003

06/2005 to 02/2006 **Technical Project Manager** **Pearson Education, Kingston NY**

- Technical Project Manager for four and eight person teams for collegiate product development
- Coordinated load-testing efforts between vendors on existing e-learning web applications

11/2004 to 06/2005 **Sr. Network Engineer** **AINS Inc., Rockville MD**

- Engineer and technical liaison working on multiple contracts for the federal government
- Managed the implementation of Documentum eRoom in a 2900 user environment at USAID
- Created Documentum workflow modules for a number of federal agencies

11/2001 to 11/2004 **Network Analyst IV** **USAID/OFDA [contract/Darlington/MacFadden], Arlington VA**

- Part of a seven-person network team supporting over 300 users and 250 nodes
- Continuously identified new technology needs and recommended their purchase
- Improved the federal security score from a C- to an A in one month and maintained that score
- Led eRoom web project, developing SOPs and workflows for intra-agency collaboration
- Authored new backup policies to meet federal guidelines and managed backup and recovery
- Migrated multiple Domain Controllers, Exchange, and Operating Systems from 2000 to 2003

01/1996 to 09/2001 **Web Designer/Integrator** **Various Organizations [contracts], DC Area, NY Area**

- Developed one of the first Flash-based database driven websites in 2000 for Summit Properties
- Managed IIS4, IIS5, and Apache hosted websites for numerous clients
- Recipient of the first Employee of the Quarter Award for Westelcom Internet in 1999
- Managed NT 4.0 and Banyan/Vines enterprise network at the World Bank in 1996
- Tier I, II, and III Help Desk Support for Canon Printers and Crystal Sound Cards in 1996

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