

LOU PARIS JR.

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PROFESSIONAL SUMMARY

An accomplished **20+ year IT self-starter** with experience in leadership, developing policies and executing technology initiatives, assessing risk, authoring managing budgets, managing mission critical solutions, and authoring detailed documentation of systems and standards. Excels at adapting in a high visibility environments, project and time management, strategic planning, successful execution, and critical thinking.

Technology Summary

OS Platforms: Windows NT-2016, OS X 10.0-11, Linux (various)
Virtualization: VMware, Citrix, Hyper-V
Storage: Dell Storage Array, NetApp, EMC, EqualLogic, Cloud
Monitoring: SCOM, SolarWinds, SpiceWorks
Backup: Veeam, BackupExec, NetBackup, B2D, B2T, DR
Messaging: O365, Exchange, Lync, BYOD
Security: Penetration Testing, VPN, SonicWall, DMZ
Databases: MS SQL, My SQL, HANA
Applications: SAP Business One, QPulse, 2X, Crystal Reports
Network Mgmt: AD, Group Policy, Scripting, Deployment, DNS, DHCP
Web Mgmt: SEO, PPC/Remarketing, eCommerce, WordPress

CERTIFICATIONS

2003	Exchange and AD Migration
1999	Comp TIA A+
1999	MCP

Experience

- | | | | |
|---------------------------|---------------------------------|---|---|
| 02/2013 to current | IT Director | KIC Chemicals Inc., New Paltz NY | <ul style="list-style-type: none">Deployed SAP Business One migrating from Infor TakeStock increasing CRM/ERP capabilities<ul style="list-style-type: none">Researched best-of-breed solutions and vendors to replace a EoL enterprise applicationLed discovery phases to address current requirements and scoping future requirementsLed implementation, refinement, and support of SAP B1 deploymentIdentified cost overruns from past solution deployment to reduce overall new deployment costModernized IT Infrastructure including Virtualization, Storage, and Networking<ul style="list-style-type: none">Deployed and manages numerous Windows 2012R2 and Suse Linux guests on a VMware hostDeployed and manages a Dell MD SAN Storage, virtual disc allocation, and potential expansionDeployed and manages Veeam backup solution with independent storage solutionGeneral management of all operations and hardware within the entire companyManaged new website development, SEO and PPC strategies, and eCommerce solutionsMigrated critical services to cloud based services including Office 365 and Mimecast |
| 03/2012 to 02/2013 | Sr. Analyst/Corporate IT | Time Warner Inc., New York NY | <ul style="list-style-type: none">Led effort to deploy SCOM 2012 monitoring and process driven workflow for alert resolutionAssisted in effort to deploy Citrix XenApp 6.0 farm within legacy 4.5/5.0 environmentMember of ITIL Task Force to develop processes for operations utilizing the ITIL frameworkCoordinated with various groups for daily management of operations environment |
| 04/2011 to 03/2012 | Solutions Architect | Ntrepid, Herndon VA | <ul style="list-style-type: none">Determined best solutions for customers and produced ROMs for customers to exerciseRefined business processes and enacted workflow checks virtually eliminating ROMs errorsCoordinated with Engineering on new products or product enhancements per customer requirementsCoordinated with Marketing to produce materials consistent with new directions for productsAssisted pricing team with research on consistent pricing models on current technology solutions |
| 08/2010 to 04/2011 | Sr. Systems Engineer | DoJ [contract/ID Solutions], Washington DC | <ul style="list-style-type: none">Applications and Systems Engineer supporting a 3,500 user community for testing and productionManaged all DoJ ESS equipment, including servers, switches, and appliances at the data centerLead for Citrix XenServer 6.0 implementation and phase-out of legacy Presentation Server 4.5 farmProposed project to overhaul datacenter with updated power distribution and organization |

- 04/2010 to 08/2010** **Test Lab Manager** **FBI [contract/1099/Technica], Washington DC**
- Managed a five person team supporting 30,000 users for pre-production network and systems
 - Reported directly to the FBI Unit Chief and Contract Technical Lead on all matters
 - Tasked numerous critical projects to Senior and Mid-Level team members
 - Created daily and weekly task reports to contractors and government officials
 - Developed life-cycle workflows to improve efficiencies and accountability
 - Identified several future development projects and budgets for procurement
- 01/2009 to 04/2010** **Sr. Systems Architect** **USAID/OFDA [contract/ITT Corp.], Arlington VA**
- Member of a seven person network team supporting over 500 users and 650 nodes
 - Team lead responsible for researching, purchasing, and implementing solutions for a \$5M budget
 - Managed a team of two administrators of backup, disaster recovery, and business continuity
 - Authored numerous DR policies and retooled backup jobs reducing total backup time by >45%
 - Implemented Backup-to-Disk-to-Tape (B2D2T) solution to decrease backup windows
 - Led the Citrix XenServer 5 implementation saving over \$200,000 in net-new operational costs
 - Project lead for the Trusted Internet Connection (TIC) and DNSSEC federal mandates
 - Complete re-architecture of the network to include TIC connectivity and MPLS site connectivity
 - Designed architecture to create redundant (1+1 and n+1) solutions for maximum redundancy
 - Led the "Green IT" effort resulting in \$375,000 in savings and reduced power use by 29%
 - Implementation of XenServer farm resulted in 60% less physical server in the data center
 - Reduced core switches from 22 to 3 campus switches/routers simplifying management
 - Implemented the SolarWinds solution to provide 99.99% update and proactively determine issues
 - Participated in C&A and FISMA compliance reviews to maintain compliancy
- 02/2006 to 01/2009** **Sr. Systems Administrator** **Skip Barber Racing School, Lakeville CT**
- Sole administrator supporting over 100 users and 200 nodes at four locations
 - Researched and recommended IT needs and submitted budget proposals for a \$1M budget
 - Led migration from Blackberry to a Bring Your Own Device (BYOD) service reducing costs by 5%
 - Reduced communications costs by 23% by implementing a hosted VoIP and MPLS data solution
 - Revamped backup solution, developed Disaster Recovery policies and managed service
 - Deployed a SharePoint portal server solution to replace the static Intranet website
 - Migrated Windows 2000 DC's, Exchange, and Great Plains to Windows 2003
- 06/2005 to 02/2006** **Technical Project Manager** **Pearson Education, Kingston NY**
- Technical Project Manager for four and eight person teams for collegiate product development
 - Coordinated load-testing efforts between vendors on existing e-learning web applications
- 11/2004 to 06/2005** **Sr. Network Engineer** **AINS Inc., Rockville MD**
- Engineer and technical liaison working on multiple contracts for the federal government
 - Created Documentum workflow modules for a number of federal agencies
- 11/2001 to 11/2004** **Network Analyst IV** **USAID/OFDA [contract/Darlington/MacFadden], Arlington VA**
- Improved the federal security score from a C- to an A in one month and maintained that score
 - Led eRoom web project, developing SOPs and workflows for intra-agency collaboration
 - Authored new backup policies to meet federal guidelines and managed backup and recovery
 - Migrated multiple Domain Controllers, Exchange, and Operating Systems from 2000 to 2003
- 01/1996 to 09/2001** **Web Designer/Integrator** **Various Organizations [contracts], DC Area, NY Area**